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NO. D-11011/8/2023-CMO(lti)/MHSSP/DHT
GOVERNMENT OF MIZORAM
OFFICE OF THE CHIEF MEDICAL OFFICER
LAWNGTLAI DISTRICT, LAWNGTLAI

Dated Lawngtlai the 28th June 2023

To,

The Director of Health Services,
Department of Health & Family Welfare
Mizoram, Aizawl

Subject: Submission of Grievance Report for 2nd Quarter.

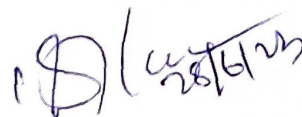
Sir,

I have the honour to submit herewith the compiled grievance report for the month of April, May and June 2023 from 5 Facilities [Chawngte CHC, Bungtlang 'S' PHC, S. Lungpher PHC, Sangau PHC and Bualpui PHC] under Chief Medical Officer, Lawngtlai District .

This is for your kind information and perusal.

Encl: Monthly report from 5 facilities.

Yours Sincerely,



(Dr. S Thaizi)
Senior Medical Officer
Lawngtlai District, Lawngtlai

Memo No.D.11011/8/2023-CMO(lti)/MHSSP/DHT

Dated, Lawngtlai the 28th June 2023

Copy to:

The Project Director, Mizoram Health Systems Strengthening Project,
For Kind information .




(Dr. S Thaizi)
Senior Medical Officer
Lawngtlai District, Lawngtlai

**DISTRICT GRIEVANCE REDRESSAL COMMITTEE
LAWNGTLAI DISTRICT**

MONTHLY GRIEVANCE REPORT

Reporting Month: April 2023

Si.No	Name of Facility	Grievances	Action
1.	Chawngte CHC	NIL	
2.	Bungtlang S PHC	NIL	
3.	S. Lungpher PHC	NIL	Suggestion box placed in the OPD waiting area for easy access.
4.	Sangau PHC	NIL	
5.	Bualpui PHC	NIL	


Senior Medical Officer
Lawngtlai District : Lawngtlai

**DISTRICT GRIEVANCE REDRESSAL COMMITTEE
LAWNGTLAI DISTRICT**

MONTHLY GRIEVANCE REPORT

Reporting Month: May 2023


Si.No	Name of Facility	Grievances	Action
1.	Chawngte CHC	NIL	
2.	Bungtlang S PHC	NIL	
3.	S. Lungpher PHC	NIL	All OPD card holder were given awareness on the utilization and the working ethics of the suggestion box.
4.	Sangau PHC	NIL	
5.	Bualpui PHC	NIL	


Senior Medical Officer
Lawngtlai District : Lawngtlai

**DISTRICT GRIEVANCE REDRESSAL COMMITTEE
LAWNGTLAI DISTRICT**

MONTHLY GRIEVANCE REPORT
Reporting Month: June 2023

Si.No	Name of Facility	Grievances	Action
1.	Chawngte CHC	NIL	
2.	Bungtlang S PHC	NIL	
3.	S. Lungpher PHC	WRITTEN a). Suggestion to administer the OPD a little earlier than the current functioning. VERBAL(Regarding improvement of staff).	As per the suggestion, OPD will be open from 10:00 AM onwards instead of 11:00am w.e.f 5 th June 2023. To uphold decent hospitality towards patients and their relatives and to maintain cleanliness inside the PHC and its compound. W.e.f 3 rd June 2023
4.	Sangau PHC	NIL	
5.	Bualpui PHC	NIL	


Senior Medical Officer
Lawngtlai District : Lawngtlai