

**No.D.11011/8/2023-CMO(Lti)/MHSSP/DHT
GOVERNMENT OF MIZORAM
OFFICE OF THE CHIEF MEDICAL OFFICER
LAWNGTLAI DISTRICT, LAWNGTLAI**

Dated Lawngtlai the 10th April, 2024

To,

**The Director of Health Services,
Department of Health and Family welfare
Mizoram, Aizawl**

Subject: Submission of Grievance Report for 3rd year. 1st Quarter.

Sir,

I have the honour to submit herewith the compiled grievance report for the month of January, February and March 2024 from 5 IPA facilities (Chawngte CHC, Bungtlang South PHC, Bualpui NG PHC, S. Lungpher PHC and Sangau PHC) under Chief Medical Officer, Lawngtlai District.

This is for your kind information and perusal.

Enclo: As above

Yours Sincerely,


(Dr. S THAIZI)

For Sr. Chief Medical Officer
Lawngtlai District, Lawngtlai

Dated Lawngtlai the 10th April, 2024

Memo No.D.11011/8/2023-CMO(Lti)/MHSSP/DHT

Copy to:

1. The project Director, Mizoram Health System Strengthening System Project, for Kind information.
2. Office file


(Dr. S THAIZI)

for Sr. Chief Medical Officer
Lawngtlai District, Lawngtlai

**DISTRICT GRIEVANCE REDRESSAL COMMITTEE
LAWNGTLAI DISTRICT**

MONTHLY GRIEVANCE REPORT
Reporting Month: January 2024

S.no	Name of Facility	Grievances	Action / Follow up
1.	Chawngte CHC	NIL	NIL
2.	Bungtlang 'S' PHC	NIL	NIL
3.	S. Lungpher PHC	There is a suggestion to procure new dental instrument as some of the existing dental instrument were old and worn off.	To procure new Dental instrument through IPA fund. In-charge- Dr. Lalchamliana
4.	Sangau PHC	NIL	NIL
5.	Bualpui NG PHC	PHC New Building not occupied resulting in poor service delivery especially Inpatient admission & Emergency services.	Convince and persuade the head mistiri to be understanding of the situation to unbar us, to allow us to occupy new building. Request the contractor to pay out the reminder of their agreed upon sum of money owed to the head mistiri as soon as possible.

**DISTRICT GRIEVANCE REDRESSAL COMMITTEE
LAWNGTLAI DISTRICT**

MONTHLY GRIEVANCE REPORT
Reporting Month: February 2024

S.no	Name of Facility	Grievances	Action
1.	Chawngte CHC	NIL	NIL
2.	Bungtlang 'S' PHC	NIL	NIL
3.	S. Lungpher PHC	To procure wall clock (Large Size) for OPD waiting area/entrance of casualty.	Procure has to be made before 31 st March 2024. In-Charge: Dr. Lalchamliana
4.	Sangau PHC	NIL	NIL
5.	Bualpui NG PHC	NIL	NIL

**DISTRICT GRIEVANCE REDRESSAL COMMITTEE
LAWNGTLAI DISTRICT**

MONTHLY GRIEVANCE REPORT
Reporting Month: March 2024

S.no	Name of Facility	Grievances	Action to be taken with timeline
1.	Chawngte CHC	NIL	NIL
2.	Bungtlang 'S' PHC	NIL	NIL
3.	S. Lungpher PHC	To procure LED Light at casualty.	Procure has to be made before 30 th April 2024. In-Charge: Dr. lalchamliana
4.	Sangau PHC	NIL	NIL
5.	Bualpui NG PHC	NIL	NIL